

October 2023

Nissan Motor Health Insurance Society

ALL MEMBERS PLEASE SUBMIT

To all policyholders and dependents

2023 Health Insurance Dependent Status Confirmation (Verification)

Thank you very much for your understanding and support for the Society's initiatives. Every year Nissan Motor Health Insurance Society surveys dependent family members about their dependent status. We would appreciate it if you could complete the attached Response Form and submit it with the necessary certification documents. Please be aware that an outside company, OACS, is conducting this survey on behalf of the Society and that any inquiries or reminders will come from OACS directly. Thank you for your cooperation.

Survey respondents

- (1) Dependents aged 19 or over certified by December 31, 2023 whose annual income for 2022 as informed to the Society by local government meets the following criteria <Criteria> **If under 60 years, 1,200,000 yen or more. If 60 years or more, or a disability pension recipient, 1,700,000 yen or more.**
- (2) Those living separately, regardless of income
- (3) Those for whom the local government could not provide information
Note: Family members whose names are not printed on the Response Form (including those turning 75 by the end of March 2024) do not need to complete the survey this time.

Documents to be submitted

1. Health Insurance Dependent Status Confirmation Response Form (hereinafter, referred to as "Response Form")
2. Certification documents
Note: The documents to be submitted cannot be returned to you, so please attach copies, as necessary.

Submission deadline

Documents must arrive by **November 20, 2023 (Mon.)**

Where to submit documents

Outsourcee: NMF Shinjuku Minami-guchi Building 7F, 2-4-9 Yoyogi, Shibuya-ku, Tokyo 151-0053
Dependent Status Confirmation Survey Officer,
Nissan Motor Health Insurance Society, OACS K.K.
Note: Please submit the documents directly by mail using the return envelope enclosed in the set of survey documents.

Notes

- ⚠ Anyone who has been determined to have fallen outside the certification criteria as the result of a review will have their dependent status invalidated as of 1 December 1, 2023 or retroactively to the date on which the reason for the invalidation occurred.
- ⚠ Please note that if you provide a false response, or you do not submit the Response Form or Certificate, under Article 50, Paragraph 9 of the Enforcement Regulations of the Health Insurance Act ("In the case of verification or renewal, a policyholder's certificate that has not been verified or renewed shall be invalid"), the dependent status will be invalidated retroactively. In such an event, please be aware that the bill for the health insurance portion of any expenses for medical attention received after the date of loss of dependent status will be at your own cost.

Personal information handling

The personal information we receive is only used for health insurance business purposes and is not used for any other purpose.

Inquiries

Nissan Motor Health Insurance Society's Dedicated Call Center for the Dependent Status Confirmation Survey

Japanese

Phone : 03-4335-7096
Japanese Only
Weekday 9:00~17:00

English

Phone : 03-4335-7097
English Only
Weekday 9:00~17:00

Note: For the English version of this guide, please go to the Nissan Motor Health Insurance Society website, then Health Insurance Card, and 8. Dependent Confirmation Survey.



	Question	Answer
About the Response Form and the required documents	Q.17 I live separately from the survey respondent (the dependent) because I have taken up a post away from home on company orders. Do I need to submit remittance certificates?	If you have taken up a post away from home on company orders, you do not need to submit remittance certificates. Please check the box Living separately (for work) at (4) Living together or separately in the Response Form.
	Q.18 The survey respondent lives in a special nursing home for the elderly, separately from the policyholder. What documents should I submit?	Please provide documents confirming remittances or the costs borne.
	Q.19 I am actually living separately from the policyholder, but does it mean we are living together if the move has not been registered on the residence certificate?	No, you are living separately. If the reason for living separately is "Other," please submit documents proving any allowances. (Proof of allowances is not required if the reason for living separately is related to school or you have taken up a post away from home on company orders.)
	Q.20 I send allowances as lump sums and cannot submit remittance certificates for each month. What should I do?	In principle, the Society deems that a dependent relies for their living expenses on allowances sent each month. If you are sending allowances as lump sums, please submit remittance certificates confirming the last three months worth of payments. Note: If you are sending lump sums, please write in the number of months the lump sums are for in a blank space on the remittance certificate (e.g. ".....months worth.")
	Q.21 The Response Form has been lost. What should I do?	Please contact us via the call center. The Society will send you another form.
	Q.22 The COVID-19 pandemic caused a temporary increase in my income, so it has exceeded the threshold for certification. What should I do?	Please ask your workplace for a document verifying the temporary increase in income due to COVID-19 applicable to your circumstances in 2022 and submit it. Please submit documentation verifying the insured person's name, the dependents' names, workplace name, address, phone number, period employed, job description, and income (for 2022). Note: The Society will decide whether to uphold certification or not after checking the submitted documents.
Removal procedures	Q.23 My employee number has changed with SP. What should I do?	Please cross out the old number using double lines and write in the new number before submitting.
	Q.24 I have completed the survey respondent removal procedures and I have returned my health insurance card. Do any documents still need to be submitted?	Because of the time it takes for data processing, a Response Form may reach you even if you have already completed those procedures. Please fill in the applicable part(s) of the field at "Persons not meeting the qualification conditions" in the Response Form for the applicable survey respondent, and submit the Response Form only.
	Q.25 A family member has started employment and is in the middle of a probationary period, so he/she has not been issued a health insurance card. Is it all right not to complete procedures to remove a dependent during their probationary period?	Even during a probationary period, if monthly income is 108,334 yen (150,000 yen if 60 years or older) or more, please complete the dependent removal procedures. Please enroll in National Health Insurance (Kokumin Kenko Hoken) yourself until the workplace issues a health insurance card.
	Q.26 What should I do if I find out that a dependent does not meet the certification criteria?	Please read Dependent Family Member Removal Procedures on page 10 before completing the procedures to remove that dependent family member by the due date. - If you need a certificate of loss of dependent status, an application is required. - In regard to the Response Form, please fill in the applicable part(s) of the field at "Persons not meeting the qualification conditions" and submit the Response Form only.

NOTICE

You can now use your Individual Number Card as your health insurance card!

Note: To use your Individual Number Card as your health insurance card, you need to complete the application on the Mynportal website.

For details, please see the  website.

