Regarding the issuance (reissuance) of eligibility confirmation letter for health insurance

As of December 2, 2024, new issuance and reissuance of health insurance cards has ended.

Those who have a conventional health insurance card can use it until December 1, 2025 as a transitional measure, but please switch to a My Number health insurance card during the transitional measure period. If you have lost or damaged your conventional health insurance card and are unable to use your My Number health insurance card, we will issue you an "eligibility confirmation letter for health insurance", so please apply for one by following the procedure below.

[procedure method]

necessary documents	Application for Issuance of Qualification Confirmation Letter
Attached documents	① If you are applying due to damage, please attach the damaged health
**Please attach if either ① or ② applies.	insurance card or eligibility confirmation letter for health insurance.
	② If you are applying due to loss of your health insurance card or eligibility
	confirmation letter for health insurance, please attach a "Notification of Loss
	of Health Insurance Card/ Eligibility confirmation letter for health insurance."
Eligible persons	【Insured persons who wish to be issued (reissued) a "Qualification
	Confirmation Certificate" for the following reasons
[Note]	> Because the My Number card has been lost
If you have a previous health insurance	> Because the My Number card is being renewed
card or can use a My Number health	> Because the electronic certificate of the My Number card has expired
insurance card, we cannot issue you a	> Because the person has a My Number card but has not registered it for
certificate of eligibility.	use as a health insurance card
	Because a My Number card has not been created
	➤ Because the My Number card has been returned
	➤ Because a third party (such as a caregiver) is required to receive
	medical treatment using the My Number health insurance card
	> Because the qualification confirmation certificate has been lost or
	damaged (only for those who cannot use the My Number health
	insurance card)
Where to submit (Please submit the	[Internal email]
"application form" via internal email or	Y) Health Insurance, Eligibility confirmation letter issuing officer
post.)	[Postal mail]
	20F, 2-6-32 Takashima, Nishi-ku, Yokohama, Kanagawa 220-0011
	Nissan Motors Health Insurance Association, Eligibility confirmation letter
	(reissue) officer
Where to send your certificate of eligibility	Sent via internal registered mail
remarks	* There is no fee for reissuing the qualification certificate.